



30 DAY WARRANTY TERM WALKTHROUGH SURVEY



550 N. 159th Street East, Suite 2000
Wichita, KS 67230-
Corporate Office: (800) 899-2451

We want to hear from you.

Home Buyer Information

Date
Builder
ProHome Rep

Please complete and email to inquiry@prohome.com

Or fax toll free to 1-888-867-4552.

We truly appreciate your opinion. Thank you, Your ProHome Staff

- 1. ~~Or~~ Was the ProHome Representative prompt?
- 2. Did the ProHome Representative provide you his/her Business Card?
- 3. Did you feel that each Claim was explained clearly?
- 4. If you had Non-Warrantable Requests listed, did the ProHome Representative explain the reason for exclusion?
- 5. Did the ProHome Representative check for extra materials such as paint at your home?
- 6. Did the ProHome Representative clearly explain the next step for processing your warrantable claims?
- 7. Did the ProHome Representative have ample time to review with you each of your claims?
- 8. Did the ProHome Representative park in the street?
- 9. Did the ProHome Representative remove his/her shoes or wear booties?
- 10. Was the ProHome Representative in a ProHome uniform?
- 11. How were the components of your Walkthrough explained?
- 12. How was the ProHome Service explained?
- 13. How would you rate the information the ProHome Representative presented?
- 14. How would you rate the ProHome Representative's professionalism?
- 15. How would you rate your overall experience with ProHome?

Comments