

Charles D. Klusener
604 W. Point Circle
Andover, KS 67002

May 9, 2012

Don Rohr, Manager of Builder Services

ProHome

550 N. 159th. E, Suite 2000

Wichita, KS 67230

Re: Initial Inspection of our New Home and subsequent follow-up 11 months later

Dear Mr. Rohr:

I wanted to write you regarding the thorough walk through you provided me and my wife just before we signed the final papers on our new home. My wife and I over our marriage have purchased 7 new homes in 3 different states. We have never experience such a thorough walk-through ever before. We fully expected you to come in and give us about 20 minutes of talk and brief look at the home to ensure there were no "loose boards on the siding". We did not expect what you provided - over 1½ hours of detail review and inspection of every area of the house. Your explanations on some of the more unusual aspects of the house have been very beneficial as we live in our home. Now 11 months later you have returned to review any items we might have concerning our home. You again were very thorough and very helpful.

One of the things such an inspection drove home for us is the dedication of the builder, Nies Homes, to the houses they build. If the builder was building at the bare minimum of local codes using the cheapest carpenters and contractor, they would never contract with you to come in and walk through the home we are buying! Your review and discussion of our new home made us feel confident we had purchased a well built home backed by a very reliable builder.

Thank you for your service to us.

Sincerely,



Charles D. Klusener