



3865 N. Lakecrest Ct. - Wichita, KS 67205
Fax # (316) 201-6522 Email:HHHomebuilder@cox.net

Dear Jack,

February 3, 2012

It is a pleasure to write your company a letter of recommendation. Since the first day your firm started servicing my homes and the homes in my development, I have had nothing but positive response from our construction department and sales staff. The overall reception of your company by our homebuyers has been overwhelming to say the least. The professional conduct of your staff and the processes and systems which your company mandate and follow are valued daily by our buyers and staff.

The cost value of outsourcing the warranty service is in itself an asset that is not to be overlooked but when you add the decreased legal exposure that comes hand in hand with outsourcing the warranty to a professional service, the proposition of using your company becomes an easy business decision to make.

Our subcontractors have commented many times to our office that they enjoy working with your company because they are only performing valid warranty work and are assured that ProHome has their best interest in mind when performing walkthroughs and inspections.

Your company is unique in that our buyers have grown accustomed to having to working through ProHome and feel that they are getting an extra benefit to their purchase while we at the developers feel we are the one's that have received the benefit of ProHome. ProHome's ability to make all of the parties of the transaction experience that same feeling is unusual and of great value.

I highly recommend your company to any forward thinking developer that is concerned about cost, reputation and customer satisfaction. We look forward to many more years of working together and look forward to the next project.

Most sincerely,

A handwritten signature in black ink, appearing to read 'Randel Harder', written in a cursive style.

Randel Harder
H & H Homebuilders, Inc.