



To whom it may concern,

I have been building homes in the Wichita area for over 10 years. I consider myself to be a smaller contractor building approximately 15-20 homes a year. Like most builders I managed my own warranties when I started my company. Although we have very few warranty claims during the first year I find it hard to keep up at times. I found myself treating the warranty claims with less importance than daily production. This was not fair to my homeowners as they need repairs made in a timely manner. I was looking for some kind of help with our warranty claims without putting someone on staff. I found ProHome and they fit my needs perfectly.

ProHome is a must for any contractor that doesn't have their own warranty department. Any claim my homeowners may have is handled by the ProHome staff with the utmost importance. They visit the property to verify the claim, schedule the subcontractor for repairs, and follow up with the homeowner to insure their satisfaction with the repairs. My customers are very satisfied with the attention they get from ProHome. They have essentially become my warranty department without the added cost of an employee. Their staff is very professional and can handle any situation that comes up. I would recommend them to any contractor needing help managing their warranties.

Regards,

Shane Chapman

Chapman Custom Homes L.C.